

Applies To: **See VEHICLES AFFECTED**

July 9, 2004

Audio-HVAC Display Module Is Dim or Dark (Supersedes 04-027, dated June 15, 2004)

SYMPTOM

The audio display and controls (knobs, buttons, bars) of the audio-HVAC display module are dim or are dark.

PROBABLE CAUSE

Faulty audio unit.

VEHICLES AFFECTED

NOTE: Affected vehicles do not have the navigation system.

2003 Accord (except DX models and LX L4 models): ALL

2004 Accord EX and EX-L 2-door L4:

From VIN 1HGCM7...4A000001 thru
1HGCM7...4A015326

2004 Accord EX and LX 2-door V6:

From VIN 1HGCM8...4A000001 thru
1HGCM8...4A014719

2004 Accord EX and EX-L 4-door L4:

From VIN 1HGCM5...4A000001 thru
1HGCM5...4A079049

From VIN JHMCM5...4C000001 thru
JHMCM5...4C032880

2004 Accord EX and LX 4-door V6:

From VIN 1HGCM6...4A000001 thru
1HGCM6...4A057650

CORRECTIVE ACTION

Replace the audio unit. Refer to S/B 98-019, *Audio Unit In-Warranty Exchange/Out-of-Warranty Repair*.

If a customer calls ahead to schedule an appointment, and the vehicle is in the affected VIN range, order the remanufactured audio unit right away so it is available when the customer comes in.

PARTS INFORMATION

Order the appropriate remanufactured audio unit.

NOTE: The audio unit is listed as a Tuner Assembly in the Interactive Network (IN) Parts Catalog. This unit is both a tuner and a 6-disc CD changer.

2003 Accord

EX and EX-L 2-door L4:

P/N 39175-SDN-A11RM, H/C 7422066

EX 2-door V6 with A/T:

P/N 39175-SDN-A11RM, H/C 7422066

EX 2-door V6 with M/T:

P/N 39175-SDN-A61RM, H/C 7422132

EX and EX-L 4-door L4:

P/N 39175-SDA-A11RM, H/C 7256266

EX and LX 4-door V6:

P/N 39175-SDA-A11RM, H/C 7256266

LX 2-door V6:

P/N 39175-SDN-A11RM, H/C 7422066

2004 Accord

EX 2-door L4:

P/N 39175-SDN-A11RM, H/C 7422066

EX-L 2-door L4:

P/N 39175-SDN-L11RM, H/C 7656200

EX 2-door V6 with A/T:

P/N 39175-SDN-L11RM, H/C 7656200

EX 2-door V6 with M/T:

P/N 39175-SDN-L61RM, H/C 7654890

EX 4-door L4:

P/N 39175-SDA-A11RM, H/C 7256266

EX-L 4-door L4:

P/N 39175-SDA-L11RM, H/C 7654643

EX 4-door V6:

P/N 39175-SDA-L11RM, H/C 7654643

LX 2-door V6:

P/N 39175-SDN-A11RM, H/C 7422066

LX 4-door V6:

P/N 39175-SDA-A11RM, H/C 7256266

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 010149

Flat Rate Time: 0.5 hour

Failed Part: Use the **RM** part number (from the repair order) without the **RM**.
Example: 39175-SDN-A11

Defect Code: 03214

Symptom Code: 03272

Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

REPAIR PROCEDURE

1. Go to S/B 98-019, *Audio Unit In-Warranty Exchange/Out-of-Warranty Repair*, for guidance on how to get the remanufactured audio unit.
2. If you can read the audio display, write down your customer's radio station presets.
3. Remove the audio-HVAC display module (see page 22-289 of the 2003–04 Accord Service Manual). (In ISIS, use the keyword **DIS MOD**, and select **Audio-HVAC Display Module Removal/Installation** from the list.)
4. Remove the faulty audio unit from the audio-HVAC display module (see page 22-290). (In ISIS, use the keyword **DIS PAN**, and select **Audio-HVAC Display Panel Removal/Installation** from the list.)
5. Transfer the left and right brackets from the faulty audio unit to the remanufactured audio unit. If the remanufactured unit has a shipping cover and shipping screws, make sure you transfer them to the faulty unit being returned.
6. Install the remanufactured audio unit in the audio-HVAC display module. Then reinstall the audio-HVAC display module.
7. Enter the anti-theft code for the new audio unit. Enter your customer's radio station presets if you recorded them in step 2.
8. Make sure all of the functions of the audio unit and HVAC work properly.

9. Replace the sticker on your customer's anti-theft radio identification card with one of the new stickers that show the anti-theft code. Apply the other sticker that shows the anti-theft code onto the vehicle history file copy of the repair order.
10. Remove all old serial number stickers from the side of the glove box or inside the center console. Then apply the new sticker that shows only the serial number to the side of the glove box.
11. Return the faulty audio unit to the parts department. Refer to S/B 98-019 for parts return instructions.